

# INVESTIGATING E-CRIME & SOCIAL NETWORKING SITES



*All public authorities have struggled with the use of the Internet for investigations, particularly social network sites. **OSC Annual Report***

This workshop uses case studies to inform the delegates about internet investigations and research. Research methods and evidence gathering techniques are explained. Investigators, regulators, corporate investigation teams, HR personnel, researchers and many others use the internet and social networking sites as an investigative tool. Research of social networking sites such as LinkedIn, Facebook, Twitter, and many others is thoroughly examined. The impact of relevant legislation, guidance, and best practice is identified and explained to ensure such activity is conducted in a lawful and effective manner.

*"A real eye opener on how social networking sites can be used effectively in an investigation"*

**DG, Wiltshire Fire and Rescue**

*"Useful to know how much info is actually potentially available on the internet. Also useful to know about considering privacy even when using open sources."*

**LC, City of Westminster Council**

## VENUES, DATES AND BOOKING

Full list of dates and booking can be found on our website [www.actnow.org.uk/courses](http://www.actnow.org.uk/courses)

## PROGRAMME – 10.00am to 4.00pm

### 10.00am to 11.15am

- Understand terminology – security – traceability.
- Using different search engines, directories and indexing agents
- Effectively and lawfully research social networking sites – not just Facebook!

### 11.30am to 12.30pm

- Research websites, domain names, blogs & advertisers.
- Explore the lawful implications of using false profiles or authority profiles, or even personal profiles for research.
- Use latest facial recognition and image cache resources to search for 'tagged' and similar images, and therefore information on other websites.

### 1.30pm to 2.45pm

- Learn how to use advanced search techniques on specific sites such as Facebook, Twitter, LinkedIn etc.
- Identify other open source information available

### 3.00pm to 4.00pm

- Comply with Human Rights, RIPA (RIPSA) and DPA in relation to sensitive activity and private information.
  - Be able to capture and present information as evidence in accordance with best practice
- Discuss issues relevant to your work environment with the trainer.