

ANT BCS Course (Missed Days) Policy

1. As with all our courses, you can cancel your booking up to four weeks before the commencement date for the course. After this time the full fee is payable. If you booked your place within four weeks of the course commencement date, you cannot cancel your place. Substitute delegates are welcome at any time for no extra charge.
2. All invoices must be paid before the date for entering candidates for the exam. This is usually 7 days before the exam. We reserve the right to not enter candidates for an exam if invoices are unpaid at this point.
3. If you miss a day for any reason the full invoice for the course remains payable. No discounts can be applied.
4. However you can attend the missed day either a) at an ANT course running at the same time at another public venue or b) in the next cohort, usually 3 months in the future. In either case there will be an additional admin charge of £100 per day for this. This is to cover our cancellation fees from hotels, printing costs etc.
5. If you defer taking the BCS exam, ANT will retain the exam fee as a credit note until you decide to take the exam in the future. Please refer to the BCS policy on this which can be found in the resource lab.